



asw:

INTEGRATED IT SOLUTIONS



ISO 9001:2008 – Quality Management System
ISO/IEC 20000-1:2011 – IT Service Management System
ISO/IEC 27001:2013 – Information Security Management System

In Serbia, ASW Engineering d.o.o. is the leader in its primary field of expertise – development and production of sophisticated software solutions. By using the latest technology and maintaining high level of professionalism and dedication, we are capable of handling any request. We deliver solutions that are tailored to various needs of both public and privately held companies.

Since its establishment in 1990, ASW Engineering has completed numerous complex IT projects. Our experience makes us a reliable partner not only in Serbia, but on the other markets in the region as well - Montenegro, BiH, Slovenia, Macedonia, Bulgaria and Croatia. Our partners turn to professional ASW teams whenever they need modern and complete software solutions, consultation and business processes optimization.

ASW Engineering gathers over 60 engineers – software specialists who have been developing their skills in the IT industry for years. The company is organized in such way that enables us to monitor the entire software development cycle. The process includes the following phases: analysis of clients's specifications, development, implementation and support during solution application. Thanks to our open-mindedness and knowledge of the IT sector and its needs, our range of products and services offers much needed support to business integration of any company.

WHAT SETS US APART:

- Market leader – a successful and popular software solutions made us an innovative and a reliable software developer. This assures our leading position in Serbia and the region.
- Intellectual capacities – clients appreciate professionalism of our qualified, skilled and dedicated software experts. This is the greatest advantage of our company.
- High quality customer support – we appreciate our clients' time and needs and make sure they are satisfied with our fast and efficient solutions. Up to 96% of client requests related to software bugs are successfully resolved within an hour or two.

- Wide and loyal client network – we have built bridges of trust and cooperation. Companies from various industries have recognized us as a reliable partner. Our solutions are particularly used by retailers and other trading companies in Serbia and the region.

RECOGNITIONS AND AWARDS

ASW Engineering is the recipient of a prestigious award “Belgrade winner” presented by Belgrade’s Chamber of Commerce for demonstrated results in company’s business in the year of 2015. This award has a three decade long history and is awarded to enterprises that help the development and contribute to the performance of the Belgrade’s and Serbia’s economy as a whole. Only around 200 best performing companies had honors to receive this reward in the past 30 years.

Ministry of Trade and Services, Chamber of Commerce and Industry of Serbia and daily economic newspaper “Economic Review” awarded the first place to **asw:dominus** system in the category of Brand Services in December of 2010. A total of 217 brands participated in the competition and over 100 companies had sent their applications.

Belgrade Chamber of Commerce chose ASW Engineering as the IT company that uses its human and other resources more efficiently than its competitors, which enables it to constantly increase sales and revenue.

- ASW-developed products delivery
- Adjusting solutions to user’s needs and demands
- Making customized solutions based on client’s specification
- Complex systems integration
- Post-warranty support and maintenance

REFERENCES

M:TEL, Banja Luka, BiH • LILLY DROGERIE, Belgrade, Serbia • SANOLABOR, Ljubljana, Slovenia • VOLI d.o.o., Podgorica, Montenegro • ŠTAMPA SISTEM, Belgrade, Serbia • GOMEX, Zrenjanin, Serbia • MONA, Belgrade, Serbia • VOVOD I KANALIZACIJA, Podgorica, Montenegro • HIP AZOTARA, Pančevo, Serbia • ĐAK, Belgrade, Serbia • FUTURA PLUS d.o.o., Belgrade, Serbia • OVS DEPARTMENT STORES, Zagreb, Croatia • CENTROLOGISTIKA, Belgrade, Serbia • SWISSLION TAKOVO, Vršac, Serbia • JP SKLONIŠTA, Belgrade, Serbia • MERCATA, Belgrade, Serbia • KOLBA, Sarajevo, BiH • HLEB & KIFLE, Belgrade, Serbia • GORENJE, Belgrade, Serbia • EXTRA LUX, Ljubljana, Slovenia • CORTIX, Belgrade, Serbia • SCB, Belgrade, Serbia • JP TRANSNAFTA, Pančevo, Serbia

PRODUCTS AND SOLUTIONS WE ARE ESPECIALLY PROUD OF:

- **asw:dominus** – central ERP system
- **asw:opus** - an integrated system created for managing Human Resources
- **asw:mercantis** - a flexible software solution that fully supports all business processes happening within retails
- **asw:sapiens** - a modern “business intelligence” solution which supports decision-making through gathering, processing and analyzing company’s business data
- **asw:utilitas** - a software solution specialized for calculation and billing of utility services

- **asw:libris** - a system created for managing documents
- **asw:credis** - an integral software solution for managing calculation and billing for various types of services and a customer support management.
- **asw:temporis** – a modern solution for managing parking services.
- **asw:examinus** - A software solution that provides possibility of online centralized surveillance and control of the performance of vehicle testing.

PLATFORMS AND TOOLS

ASW Engineering bases its development and complex IT systems creation using the tools of the best known companies, that have proved to be a stable and safe support to the most demanding systems.

Operative systems:

- LINUX
- WINDOWS
- ANDROID, WINDOWS CE

DBMS:

- ORACLE
- POSTGRESQL

Development tools and technologies:

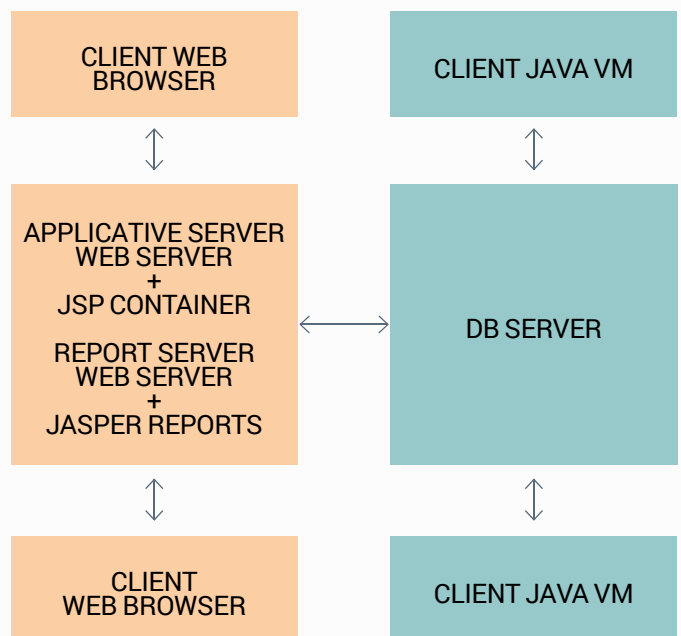
- JAVA
- ORACLE PL/SQL
- DHTML / XML / JSP / JSF
- JASPER REPORTS
- MICROSTRATEGY
- PENTAHO

Communication:

- TCP/IP

SOFTWARE SOLUTIONS STRUCTURE

All of ASW Engineering solutions are based on, depending on solution complexity and purpose, two tier and three tier client/server architecture.






ASW is certified according to the following international standards:

- ISO 9001:2008 – Quality management according to the international QM certificate
- ISO/IEC 20000-1:2011 – IT Service Management according to the international ITSMS Certificate
- ISO/IEC 27001:2013 – Information Security management according to the international ISMS certificate




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